

Transfinder has reached out to me asking for me to provide a letter describing our experience implementing and operating Routefinder in the Middle Country Central School District, Suffolk County NY. Our District has 11,000 students riding on 73 large buses and 115 vans servicing approx. 75 schools.

The MCCSD contracted with Transfinder for the fiscal year 2018-19 to replace the PTAS system currently in place for many years. We began the build early October 2018 with the goal of completing all run/route building for school opening 2019-20. Working closely with the TF staff, especially Mr. Chris Owen we achieved all of our goals on time.

The TF team was hands on from the outset. They worked closely with our staff to get all of the data they needed to get the build off the ground. They collected student data, school building data, current run data including stop locations, vehicle data. We arranged to have it hosted on TF servers. Our contract had the TF implementation team build approx. 250 AM runs. Once they built approx. 25% of the runs they opened a "sandbox" dataset for us to begin training on runs and streets that the staff was familiar. This was extremely helpful and effective. TF completed their portion of the run building on time and turned it over to our staff and they continued with weekly training.

The support we received after we took over the build was the key to us completing this project on time. Chris Owen was responsive, always available and invested in the success of our project.

When completed we had:

- 11,000 geocoded students (including disability codes & trans needs)
- 1104 runs (including transfer, shuttle & activity runs)
- 183 Routes (including driver directions & pool stops)
- Nightly data exchange with our SMS (Powerschool)
- Bus info reporting to parent portal (including exception rides)
- Infofinder running on all staff locations including bus company dispatch staff

Our staff were very apprehensive at the outset of the project. Today they feel they have a much better understanding of the schematic they have, can make smarter more efficient choices/decisions when placing a student or new run, provide parent info electronically, provide drivers up to date student information and accurate driver directions.

So based on my experience with this very successful build I would recommend Transfinder for your District.

If you need any additional information, feel free to call.

-John Robertson 631.285.8896