

STUDENT COMPLAINTS AND GRIEVANCES

The Board of Education believes it is necessary that students be made aware of the behavior that is expected of them, as outlined in District policies on school conduct and discipline and encourages students to be active participants in the educational process. The Board strives to provide students with a sound educational environment, ensure that all students are treated fairly, and afford students the due process protections that they are entitled to under the law.

The Board understands that there may be times when students do not agree with school practices or feel as though they have been treated unfairly. Therefore, students shall be given an opportunity to be heard on complaints and/or grievances they may have.

The District has different channels for resolution of complaints, depending on the nature of the complaint. Students should always feel free to discuss their concerns with the Building Principal or any school staff member and are encouraged to look to Board policy, the District's Code of Conduct, and the District's annual notices to inform themselves of the appropriate procedure to handle their particular complaint and/or grievance. School staff and administrators are expected to work with students towards an amicable resolution of all complaints and/or grievances brought to their attention.

A student filing a complaint and/or grievance alleging that there is an action affecting them which is prohibited shall be provided with information regarding the prompt and equitable resolution of the complaint and/or grievance. Furthermore, the student shall have the right to present the complaint and/or grievance in accordance with the applicable procedure free from coercion, interference, restraint, discrimination, or reprisal. Building Principals are responsible for ensuring that all student complaints and/or grievances are appropriately addressed and parents are notified.

The Superintendent of Schools is give the authority to establish regulations and/or procedures for presenting problems or appealing decisions which affect individual students, in accordance with applicable statutory requirements, and for the resolution of complaints and/or grievances which may affect the student body.

Cross-ref: 0100, Equal Opportunity
 0110, Sexual Harassment
 0115, Harassment, Hazing, and Bullying Prevention and Intervention
 5220, Student Speech
 5300, Code of Conduct
 5500, Student Records

Adoption date: May 8, 2007

Revised: November 20, 2018