



# Schedule for ServiceElite

This Schedule contains a listing of the Eligible Machines at the Specified Locations identified below for which IBM will provide the Identified Services as described in the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations. The complete agreement between us about these Services consists of 1) this Schedule 2) the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations, and 3) the IBM Customer Agreement (or any equivalent agreement in effect between us).

**Name and Address of Customer:**

YONKERS CITY SCHOOL DISTRICT  
28 WELLS AVE  
BUILD 2  
YONKERS NY 10701-2788

**Customer Billing Address:**

YONKERS CITY SCHOOL DISTRICT  
DATA PROCESSING  
ONE LARKIN CTR  
2ND FLR  
YONKERS NY 10701-7044

Master Services Attachment Number:  
Statement of Work Number:  
Change Authorization Number:  
Customer Number:

MAV1R9L  
A79T9M  
09976466

Schedule Number:  
Revised Schedule:  
Schedule Effective Date:  
Proposal Reference Date:

A79T9M  
No  
10/27/2017  
07/01/2017

Transaction Contract Period:  
Start Date:  
End Date:  
Renewal Contract Period:

07/01/2017  
06/30/2018  
1 Year(s)

**\*Charge Period Charges / Payment Plan (Inclusive of MES):**  
WSU One Time Charges: 0.00  
HWMMA Re-slab One Time Charges: 0.00  
SWMMA ALF One Time Charges: 0.00  
MMS for CISCO HW One Time Charges: 0.00  
MMS for CISCO SW One Time Charges: 0.00  
One Time Charges: 0.00

\*Maintenance Charges: 9,324.00  
\*Service Charges: 0.00  
**\*TOTAL CHARGE PERIOD CHARGES:** 9,324.00  
Annually Billing Frequency Contract Year Alignment

Charge Period:  
Start Date: 07/01/2017  
End Date: 06/30/2018  
Accumulated Adjustment Invoicing Option: N

Automatic Inventory Increase Option Applies:  
Machine Maintenance Services Option #1: N  
Software Services Option #2: N  
Type of Discount(s) Applied: Special Bid

Price Protection Option: Opt#1 Annual Price Protection  
Pricing Method: Line Item

\*Charges are based on the current inventory and services identified in this Schedule. Actual charges may vary with any additions, deletions, or changes to the inventory or services. Any applicable taxes are not included in the charge amounts herein but will be added to your invoice.  
For a Machine subject to usage charges, in addition to the Service charge identified herein, you will be separately billed for usage in accordance with applicable usage rates and billing cycles.

**The Parties need not sign this Schedule, unless either of us requests it.**

Agreed to:

YONKERS CITY SCHOOL DISTRICT

By: \_\_\_\_\_  
Authorized signature

Name (type or print): \_\_\_\_\_

Date: \_\_\_\_\_

Z125-7230-16 03/2016

Agreed to:

International Business Machines Corporation

By: \_\_\_\_\_  
Authorized signature

Name (type or print): \_\_\_\_\_

Date: \_\_\_\_\_

contract A79T9M (prepared 10/27/2017 19:05 DOJOSAS) / Print Control Number 02

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# Schedule for ServiceElite

## Enterprise Total for Charge Period by Customer Number Inclusive of MES:

Customer No.	Customer Name	Customer Location	Charges <sup>1</sup>
09961190	YONKERS CITY SCHOOL DISTRICT	1 LARKIN CTR FLR 2, YONKERS NY 10701-7044	9,324.00
<b>Total:</b>			<b>9,324.00</b>

Note: One Time Charges are not included in the Total



# Schedule for ServiceElite

## Maintenance Machine List

-Eligible Machine Description-- A Machine is only considered "Eligible" if it is operational and in conformance with its official published specifications on the contract start date. Reinstating Maintenance Services after a lapse in Services may require payment of additional charges.

Mfg	Type	Mod/ Feat	Add/ Rem	Order/ Serial Number	Related Order/ Serial Number	Product Description	Qty.	Type Of Svc <sup>2</sup>	Maint Svc <sup>3</sup>	Charges <sup>1</sup>	Charges Start <sup>5</sup>	Charges Stop
Specified Location: 09961190												
City, State:YONKERS NY 10701-7044												
IBM	3490	F01		0000F8829		MAGNETIC TAPE SUBSYSTEM	1	B	1	3,780.00		
IBM	9348	002		000037391		MAGNETIC TAPE UNIT	1	B	1	2,043.00		
IBM	9406	170		00002X6NM		AS/400 E-SERVER	1	B	1	3,501.00		01/31/2020
		2160				MODEL 170 PROCESSOR	1					01/31/2020
		6385				13GB 1/4-INCH CARTRIDGE TAPE	1					01/31/2020
		7101				SYSTEM UNIT EXPANSION	1					01/31/2020
<b>Subtotal Without MES</b>										<b>9,324.00</b>		
<b>Subtotal With MES</b>										<b>9,324.00</b>		
<b>Total Charge Period Charges for Maintenance Machine List Without MES</b>										<b>\$9,324.00</b>		
<b>Total Charge Period Charges for Maintenance Machine List With MES</b>										<b>\$9,324.00</b>		

See Legend for Details



## Schedule for ServiceElite

### Legends:

<sup>1</sup> Charge adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

### <sup>2</sup>TYPE OF SERVICE

- A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, next business day
- B) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day.
- C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective  
This type of repair Service includes a response objective and is not a guarantee.
- D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day, 2 hour response objective.  
This type of repair Service includes a response objective and is not a guarantee.
- X) EasyServe (remotely delivered services)

### <sup>3</sup>MAINTENANCE SERVICES

- 1) Maintenance of IBM Machines
- 2) Maintenance of Non-IBM Machines
- 3) Warranty Service Upgrade
- 4) Maintenance of Non-IBM Machines - Cisco Products
- 5) Maintenance of IBM Machines - Enhanced Service Response
- 6) Service for Machines Withdrawn from IBM Maintenance
- 7) Non-IBM Service for Machines Withdrawn from IBM Maintenance
- 8) Maintenance of IBM Machines (Labor Only)
- 9) Non-IBM Memory Exchange
- 10) Enhanced Parts Inventory
- 11) Spare Machine
- 12) Key Operator Support
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services - First Line Maintenance for Wincor Nixdorf ATMs
- 17) IBM Maintenance Services - Applications Maintenance Services for Wincor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade, for selected Non-IBM Machines

### <sup>4</sup>Charges shown are for the Charge Period

- An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.
- An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.
- An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ServiceElect CHS contract with duplicate Maintenance Services coverage.
- A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.
- An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing not included.
- An (N) indicates that the Product is a non-GSA Schedule item.
- An (O) indicates a one time charge.
- A (P) indicates a Machine or Service with coverage on a non-CHS contract.
- An (S) indicates a manual order installation date change.
- A (W) indicates a Machine under warranty.
- An (X) indicates On-order Products which are shown for planning purposes only.
- A (Y) indicates On-order MES Products which are shown for planning purposes only. These charges are included in the related Machine.

<sup>5</sup>Charges Start/Stop dates shown are those that differ from the Contract Period Start/End Dates