# PERFORMANCE BASED CONTRACT GUIDELINES

### 1. WHAT IS THE PURPOSE OF THE SERVICE?

(Describe in detail any services to be provided or materials to be purchased)

Yonkers Public Schools (the "District") has indicated their intention to implement The Work Sampling System in all pre-k classrooms in the 2019-20 school year. The Work Sampling Online includes content of the interrelated elements of the Work Sampling System including the Developmental Guidelines and Checklists and Summary Reports for all grade levels. The WSS Developmental Guidelines cover seven major areas of development: personal and social development; language and literacy; mathematical thinking; scientific thinking; social studies; the arts; and physical development, health and safety. Work Sampling Online provides robust data management for documenting observations, completing checklists and summary reports and generating aggregate reports at the classroom, school, and district and program level.

#### 2. AMOUNT OF SERVICE

(Set forth all quantities and/or amounts of time required to be devoted to the contract and describe where services are to be provided as specified in Schedule "B")

As outlined in Pearson's quote #46990, the Work Sampling Online account for the District will provide annual license for 1,525 students, commencing prior to the opening of the 2019-20 school year. The per student price for 2019-20 will be \$11.95 per child, for a total of \$18,223.75.

#### 3. WHO IS SERVED?

(Describe whether services are to be provided directly to students, to staff, etc.)

Yonkers City School District pre-kindergarten children and their teachers will be served. Each pre-kindergarten teacher will have access to the system to enter observations and assessment data and run reports for their class. District personnel designated as WSS license administrators will have access to the functionality and data for their sites (schools) and at the district level. Teacher may share summary reports 2-3 times per year with families. Summary reports include teachers' narrative reports on the child's performance along with ratings of performance in relation to standards and ratings in relation to individual progress from one rating period to the next.

#### 4. WHO WILL PROVIDE SERVICES?

(If individual providers are contemplated, set forth the names and qualifications of the service providers) The Work Sampling Online system is provided by the Clinical Assessment business group of NCS Pearson, Inc. The Pearson point of contact for the District will be Andrew McCurdy, K-12 Education Assessment Consultant at the Pearson Clinical Assessment.

# 5. WHAT WILL BE COMMUNICATED TO DISTRICT PERSONNEL, PARENTS, OTHERS ABOUT PROGRESS AND RESULTS OF THE SERVICES?

(How specifically will the contractor report to the School District (or parents, if applicable) about their progress towards achieving the goals of the contract?)

Designated district administrators will have system permissions to run report on student performance checklists completed 3 times per year and aggregated student outcomes data. Parents do not have access to student assessment data, however teacher-completed summary reports may be printed and shared with parents up to 3 times per year. This is typically done at family conference time.

### 6. HOW WILL THE QUALITY BE JUDGED?

(Set forth the method which will be used to evaluate contractor's performance)

District pre-kindergarten teachers will have access to on-going assessment data and the ability to generate reports to inform instruction, evaluate class and individual progress, and inform families. Based upon role permissions, administrators will have access to information on progress at the schools district level. This information will be useful for communication with families, as well as for evaluating programs and planning professional development.

## 7. PERSONS RESPONSIBLE FOR ADMINISTERING THE CONTRACT.

(There must be a single Board administrative employee identified as the person responsible. This person will also be responsible for signing off on contract payments)

# CONTRACTOR'S NAME, ADDRESS & CONTACT INFORMATION:

Any notices and other communications under agreements are to be sent as follows:

NCS Pearson, Inc. Legal Department

**Attention: Vice President and Senior Counsel** 

19500 Bulverde Road, Suite 201

San Antonio, Texas 78259

CatalogBidsandProposals@pearson.com

The Pearson point of contact for Yonkers Public Schools will be Andrew McCurdy, K-12 Education Assessment Consultant at Pearson Clinical Assessment.

### CONTRACTOR'S FEDERAL IDENTIFICATION NUMBER: 41-0550527

**CONTRACTOR'S STATUS**: (e.g., corporation, individual, unincorporated, etc. and where) **Corporation** 

# 8. ARE THE SERVICES PURSUANT TO A GRANT AGREEMENT? IF YES, WHAT IS THE GRANT AND WHAT ARE THE GRANT REQUIREMENTS RELATED TO THIS AGREEMENT?

Yonkers Public Schools have indicated that these services are pursuant to the New York State Pre-k expansion grant, requiring recipient LEAs to implement developmentally appropriate ongoing formative assessment.

# 9. WILL THE CONTRACTOR BE RECEIVING ANY STUDENT DATA OR OTHER DATA FROM YONKERS PUBLIC SCHOOLS? IF YES, PLEASE DESCRIBE. IF STUDENT DATA IS BEING SHARED, PLEASE PROCEED TO QUESTION 10 BELOW.

Pearson's systems satisfy stringent security requirements of many states and web-based application security used by many third parties. To keep your assessment data safe and secure, we enforce three primary aspects of data protection—authentication and authorization of users, network security, and physical security of the data center.

# **Controlling Proper Authentication and Authorization**

WSO regulates authentication and authorization of users through a roles-based security system. The system is accessible from any computer with an Internet connection. Implicit to our protection policies are protocols for session timeout and limit on number of login attempts using

SSL. Teachers and administrators may access only the data associated with their individual credentials for login. In the *Family Circle* web portal, a family may see data only for its own child.

Roles-based security establishes a hierarchy of user roles that defines

- Organizations that each user level / role can access, from district down to specific school
- Each user role's access to functional areas
- The data that each user role can access, edit, modify, and delete.

Robust passwords help enforce roles-based security. We ensure that

- Passwords are a specified minimum length
- Passwords use complexity (upper/lower case letter, numbers, special characters)
- Passwords expire after a pre-set (default is 180 days) length of time
- A pre-set number of failed attempts to enter password will lock an account
- Accounts automatically log out the user after a pre-set period of inactivity

# **Maintaining Network Security**

We enforce "best practice" methods, standards, and protocols for network security. Attributes include

- Antivirus protection
- 24X7 system monitoring
- VPN (Virtual Private Network) for secure remote access to the Pearson network, and for secure point-to-point network connections when necessary
- Software to detect intrusion attempts
- Sustained, layered firewall to block intruders
- Availability of hosted servers monitored internally and externally

## Securing the Physical Environment for the Platform and Your Data

- In our Security Policy and Requirements documents, we outline strict procedures for the
  physical security of hosting facilities. Trained security guards monitor closed-circuit TVs,
  and at all times personnel must display identification badges. Servers are kept in locked
  rooms or cabinets, with customer-specific equipment further protected in locked cages.
- Our business continuity plan mitigates risk to your data and recovers normal operation of
  critical infrastructure in the event of a serious threat or disaster. Our plan aligns with
  British Standard (BS) 25999-1:2006, an internationally-recognized standard governing
  business continuity. Should disaster strike, our system's integrated redundancy and
  failover architecture are designed to keep the system "up" in a manner that is transparent
  to most users. Additionally, we have well-practiced processes in place for archiving and
  restoring data.

Please see a copy of our License Agreement as a separate attachment for more details.

10. WILL THE STUDENT DATA BE USED FOR THE PURPOSE OF DEVELOPING, VALIDATING, ADMINISTERING STUDENT AID PROGRAMS, OR IMPROVING INSTRUCTION? IF YES, PLEASE SPECIFICALLY DESCRIBE.

Once a school or district has entered their students' name and assessment information into the Site, Users may use the Site to review available test results, print or create reports with such data, and otherwise track Work Sampling Online and Ounce Online assessment data. This Site uses the information collected to create and provide customized services for you, including customized content and reports.

Please see a copy of the Privacy Policy as a separate attachment for more details.