## Schedule for ServiceElite

This Schedule contains a listing of the Eligible Machines at the Specified Locations identified below for which IBM will provide the identified Services as described in the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations. The complete agreement between us about these Services consists of 1) this Schedule 2) the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations, and 3) the IBM Customer Agreement (or any equivalent agreement in effect between us).

Name and Address of Customer:		Customer Billing Address:			
YONKERS CITY SCHOOL DISTRICT 28 WELLS AVE BUILD 2 YONKERS NY 10701-2788		YONKERS CITY SCHOOL DISTRICT DATA PROCESSING ONE LARKIN CTR 2ND FLR YONKERS NY 10701-7044			
Master Services Attachment Number: Statement of Work Number: Change Authorization Number: Customer Number:	MAV1R9L AH4CBZ 09976466	Schedule Number: Revised Schedule: Schedule Effective Date: Proposal Reference Date:	AH4CBZ No 04/12/2018 07/01/2018	<u>Transaction Contract Period:</u> Start Date: End Date: Renewal Contract Period:	07/01/2018 06/30/2019 1 Year(s)
*Charge Period Charges / Payment Plan (Incl WSU One Time Charges: HWMA Re-estab One Time Charges: SWMA ALF One Time Charges: MMS for CISCO HW One Time Charges: MMS for CISCO SW One Time Charges: One Time Charges:	lusive of MES): 0.00 0.00 0.00 0.00 0.00 0.00	*Maintenance Charges: *Service Charges: *TOTAL CHARGE PERIOD CHARGES: Annually Billing Frequency Cont	9,324.00 0.00 9,324.00 ract Year Alignment	<u>Charge Period:</u> Start Date: End Date: <sup>1</sup> Accumulated Adjustment Invoicing Option:	07/01/2018 06/30/2019 N
		Automatic Inventory Increase Option Ap Machine Maintenance Services Option # Software Services Option #2:	•	Price Protection Option: Opt#1 Annual P Pricing Method:	Price Protection Line Item

Type of Discount(s) Applied: Special Bid

\*Charges are based on the current inventory and services identified in this Schedule. Actual charges may vary with any additions, deletions, or changes to the inventory or services. Any applicable taxes are not included in the charge amounts herein but will be added to your invoice.

For a Machine subject to usage charges, in addition to the Service charge identified herein, you will be separately billed for usage in accordance with applicable usage rates and billing cycles.

## The Parties need not sign this Schedule, unless either of us requests it.

Agreed to:		Agreed to:			
YONKERS CITY SCHOOL DISTRICT		International Business Machines Corporation			
By:Authorized signature Name (type or print): Date:		By:Authorized signature Name (type or print): Date:			
Z125-7230-16 03/2016	contract AH4CBZ (prepared 04/12/2018 10:20 JAKSAN1		Page 1 of 4		

## Enterprise Total for Charge Period by Customer Number Inclusive of MES:

	Customer No.	Customer Name	Customer Location	Charges <sup>4</sup>
09961190 <b>Total:</b>		YONKERS CITY SCHOOL DISTRICT	1 LARKIN CTR FLR 2, YONKERS NY 10701-7044	9,324.00 <b>9,324.00</b>

Note: One Time Charges are not included in the Total

# **Schedule for ServiceElite**

## Maintenance Machine List

--Eligible Machine Description-- A Machine is only considered "Eligible" if it is operational and in conformance with its official published specifications on the contract start date. Reinstating Maintenance Services after a lapse in Services may require payment of additional charges.

Mfg	Туре	Mod/ Feat	Add/ Rem	Order/ Serial Number	Related Order/ Serial Number	Product Description	Qty.	Service Level Code <sup>2</sup>	Maint Svc <sup>3</sup>	Charges <sup>4</sup>	Charges Start <sup>5</sup>	Charges Stop <sup>5</sup>
		Specified Location: 09961190		City, State: YONKERS NY 10701-7044								
IBM	3490	F01		0000F8829		MAGNETIC TAPE SUBSYSTEM	1	000	1	3,780.00 H		
IBM	9348	002		000037391		MAGNETIC TAPE UNIT	1	000	1	2,043.00 H		
IBM	9406	170		00002X6NM		AS/400 E-SERVER	1	000	1	3,501.00 EH		01/31/2020
		2160				MODEL 170 PROCESSOR	1					01/31/2020
		6385				13GB 1/4-INCH CARTRIDGE TAPE	1					01/31/2020
		7101				SYSTEM UNIT EXPANSION	1					01/31/2020
Subtotal Without MES							9,324.00					
Subtotal With MES								9,324.00				
Total Charge Period Charges for Maintenance Machine List Without MES						\$9,324.00						
Total C	Total Charge Period Charges for Maintenance Machine List With MES								\$9,324.00			

See Legend for Details

Schedule for ServiceElite

### Legends:

<sup>1</sup>Charge adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

<sup>2</sup>SERVICE LEVEL CODE: SERVICE RESPONSE TIME IS AN OBJECTIVE, NOT A GUARANTEE

000 - IBM ON-SITE REPAIR: ON-SITE REPAIR 24 X 7 X 365 STANDARD RESPONSE TIME

#### <sup>3</sup>MAINTENANCE SERVICES

- 1) Maintenance of IBM Machines
- 2) Maintenance of Non-IBM Machines
- 3) Warranty Service Upgrade
- 4) Maintenance of Non-IBM Machines Cisco Products
- 5) Maintenance of IBM Machines Enhanced Service Response
- 6) Service for Machines Withdrawn from IBM Maintenance
- 7) Non-IBM Service for Machines Withdrawn from IBM Maintenance
- 8) Maintenance of IBM Machines (Labor Only)
- 9) Non-IBM Memory Exchange
- 10) Enhanced Parts Inventory
- 11) Spare Machine
- 12) Key Operator Support
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services First Line Maintenance for Wincor Nixdorf ATMs
- 17) IBM Maintenance Services Applications Maintenance Services for Wincor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade, for selected Non-IBM Machines

#### <sup>4</sup>Charges shown are for the Charge Period

- An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.
- An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.
- An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ ServiceElect CHIS contract with duplicate Maintenance Services coverage.
- A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.
- An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing not included.
- An (N) indicates that the Product is a non-GSA Schedule item.
- An (O) indicates a one time charge.
- A (P) indicates a Machine or Service with coverage on a non-CHIS contract.
- An (S) indicates a manual order installation date change.
- A (W) indicates a Machine under warranty.
- An (X) indicates On-order Products which are shown for planning purposes only.
- A (Y) indicates On-order MES Products which are shown for planning purposes only. These charges are included in the related Machine.

<sup>5</sup>Charges Start/Stop dates shown are those that differ from the Contract Period Start/End Dates